

28 August 2019

Dear

**Response to official information request about another official information request 19-095.**

I refer to your request for official information received 14 August 2019 relating to OIA 19-095 which was published on the Council's website on 14 August 2019. We have processed your request under the Local Government Official Information and Meetings Act (LGOIMA) 1987.

The information you requested is enclosed. The questions you specified have been included as numbered headings in bold below, with our response following each heading.

- 1. Why did PCC in its news-release about the 'Smiley Face' fail to include the small but very important piece of information that the decision for the re branding was made in Sept 2016. Does the PCC accept that failing to include this information has misled the people of Porirua. Has PCC learned anything from how it has made this news release?**

The point of the news release on 7 August 2019 was to correct misleading media reports about a Council smiley face avatar and associated costs.

The timing of the rebrand was not being questioned and was not the focus of the media stories we were responding to.

Subsequent to releasing that statement we've responded to separate questions about the timing of the rebrand in separate OIAs.

- 2. Why did PCC respond to this OIA so quickly? PCC's OIA' response typically take the full 20 business days for a response yet this one was answered in just a few days. Could I expect that PCC will respond to my OIR on the same topic with the same vigor? I am excited that PCC is now able to respond so quickly.**

The Council endeavours to respond to all requests from the public, whether under OIA or otherwise, in a timely manner. Response times vary depending on the complexity of the question(s), the ease of accessing the information and availability of the appropriate council officers to respond.

- 3. Is the CEO confident that the PCC is politically neutral?**

Yes.

Ngā mihi



Wendy Walker  
Chief Executive  
Kaiwhakahaere Matua